

Volunteer Driver Program Development, Coordination & Training subcommittee meeting  
12/16/2020 via ZOOM meeting NOTES

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**Regional Transportation Directory:**

<http://www.ecrdc.org/wp-content/uploads-2020-10-region-7e-transportation-provider-directory-pdf/>

This has been updated. We are looking for regional photos to add to the directory. Please send to Ashley or I. Car Charging Stations, bike racks, buses, city icons, nature, ... are some ideas for you.

**Volunteer Driver Forum Series:**

<http://www.coordinatemntransit.org/events/volunteerdriverforum/2020-21/>

Were any of you able to participate? Nov. 18, Dec. 9 Some were there.

What are your thoughts about the forum series so far? Technical difficulties noted. Overall thought it was well done.

Questions will be listed with answers on website. Will we have a list of who was at the meetings? Yes. Legislators felt that the Real Life Stories really brought the issues home. This is important information along with the numbers.

Martin Lepak will be the presenter at our January 20<sup>th</sup> forum. He is the recruiter for Arrowhead's Volunteer driver program. He is looking for Volunteer drivers in the Chisago/Isanti area that Arrowhead is taking over.

**Volunteer Driver Brochure:**

Definition of a Volunteer Driver will be added into this document. Thank you, Amy for your input. Being written by the Commerce department. Brochure to be seen/utilized by insurance agencies and volunteer driver organizations.

Conversation.

Insurance agent's comments.

**Expansion of Survey for Tri-CAP expansion in Northern Mille Lacs County:**

<https://www.surveymonkey.com/r/VinelandMLCo>

Please share with anyone who may be interested in this expansion project.

Expanded the survey area. Will have data at the January meeting of the Advisory Board.

Mille Lacs Fairview clinic closure - fed into this survey, unplanned. Many need to get to Princeton now because the only close Fairview clinic is in Princeton. Stakeholder group convened to take inventory of needs. Evaluating needs. Amy not involved yet. Will be when asked. Natalie - Mille Lacs county, city council members, businesses, Mhealth Fairview. Needs, include transportation. Emily Carpenter will be sending information out. Ongoing conversation. Fairview seems open to ideas.

Nothing official or confirmed yet. Possible satellite office in Milaca is being asked of Fairview. Small office, testing, telehealth visits for those not able to do so at home.

Arrowhead awarded Heartland contract. Robust Volunteer Driver program - Penny discussed this with them at their open house. County boards, Cities, Heartland, Arrowhead.... Great information.

### UBER/PHASE possible project...

#### UBER:

Talks with PHASE-Industries/Tim Schmutzer

On-Demand / Closed Fleet of 60+ vehicles

First and Last Mile / Before and After Hours

Use of UBER App/Platform, their driver check service, education, training

Cost Prohibitive for us? Pilot program?

\$20 - \$30K Initially,

\$300 per vehicle UBER platform - UBER owns RouteMatch now.

Ashley mentioned that many of PHASE vehicles are ADA accessible.

Any let us know that for Tri-CAP their navigation software, they paid approximately \$72K this year.

Very costly.

Project to get navigation software?

To use PHASE vehicles?

Expansion dollars vs. Merger/Acquisition dollars. Navigation system plays a big part of this. Does Heartland's navigation system fit with Arrowhead's system? Alignment?

Scenarios for the January Advisory Board meeting. Problem solving - any real world stories of people who have transportation issues. *Natalie will send to the Senior Linkage Line staff and ask for stories.*

Next Advisory Board meeting as a Whole to be in Late January.