

East Central Regional Transportation Coordination Council

4/1/2021 ECRTCC Advisory Board Meeting as a Whole

This meeting will be recorded for use in creating meeting notes.

Introductions:

Name, Organization, Title

Welcome new members and visitors of Advisory Board.

Current topics of interest:

What are you wondering about?

MCOTA Update:

Tom Gottfried

Service Provider Updates:

(include information about current volunteer driver program services)

Arrowhead – Pine, Chisago, Isanti counties:

Timber Trails – Kanabec county:

Tri-CAP – Mille Lacs county:

Kanabec Cab:

Jefferson Lines:

Staff Updates:

- TMCC (Transportation Management Coordination Collaborative):
- Policy Action:
- Transportation Exploration:
- Volunteer Driver Program Development, Coordination & Training:

Phase 4 – Logic Model – use of this in building Work Plan for 2021 – 2023 Grant Application:

Let's take a look...

Reassignment of Subcommittees:

Phase 4 has updated tasks, please give some thought as to where your interests lay?

Virtual Volunteer Driver Forum Series <http://www.coordinatemntransit.org>

November 18th - Series overview.

December 9th – Real World Stories, Policy Action

January 20th – Volunteer Driver Recruitment and Promotion

February 17th – How to Start a Volunteer Driver Program

March 17th - Person-Centered, Cultural Diversity and Equity Training

(2 sessions)

**April 21st - 9:30 – 11:30 Trauma-Informed Care Training and
1:00 – 3:00 Providing Community Education About People Who Are
Deaf and Hard of Hearing**

(2 sessions)

May 19th - [Best Practices for Volunteer Driver Programs to include: Safety, Security,](#)

June 2nd [Crisis, Medical, Passenger, Resiliency & Boundary Issues](#)

(4 sessions over 2 days)

May 19 th –	9:30 – 11:30	Module 1: Safety and Security &
		Module 2: Emergency Preparedness
	1:00 – 3:00	Module 3: Passenger Assistance and Safety
June 2 nd -	9:30 – 11:30	Module 4: Dealing With Difficult Customers & Self Care
	1:00 – 3:00	Module 5: Ethics and Boundaries &
		Module 6: Best Practices and Summary

Further Discussions: